

Public Comments Received for Case Number: 2025-00354
Response Thursday, February 5, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Wednesday, February 4, 2026

From: Lisa
City: Georgetown
State: KY
Zip: 40324

Comments:

We disagree with the proposed rate increases. These are predatory and excessive. We do not want to stagger growth due to these incomprehensible out of control rate increases.

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Wednesday, February 4, 2026

From: Lauren Stewart
City: Georgetown
State: KY
Zip: 40324

Comments:

We've lived here a year and I've called at least 3 times about our water bill. We moved from OH and our water is already twice as much as it was before we moved. To think that they would like to increase the rate is outrageous. It is already high. They also have issues with their meters as is. Sometimes our bill has been \$20 more and there's been no change in our usage. If you call, they recommend checking for a leak. It's honestly a mess as is. Adding a rate increase will just make things worse.

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Wednesday, February 4, 2026

From: Karen
City: Georgetown
State: KY
Zip: 40324

Comments:

This is a massive increase and it will be hard to pay . This is a hardship to me and many people that I know . Especially those on a fixed income .. how are people expect to pay this ! I pray the public service will protect us against this large rate increase . Thank you for your time

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Wednesday, February 4, 2026

From: Jessica
City: Georgetown
State: KY
Zip: 40324

Comments:

A 46 percent increase is outrageous. We are already struggling with the cost of living. This would just bring us further into the poverty crisis. Unless you're taking untouched water from a spring made of gold, this is absolutely insane and I can't believe anyone has the audacity to even propose this increase.

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Wednesday, February 4, 2026

From: James Flanagan
City: Georgetown
State: KENTUCKY
Zip: 40324

Comments:

The water company is [REDACTED] us! Any increase will cripple our families and the service we have now is abismal! The hardest water I have ever had, water pressure fluctuations I have never in my 55 years experienced and they cant even repaint our sad fire hydrants. Fix the water company before charging us any more. I dont even think our water bills are calculated right. This is my only complaint about living in Georgetown!

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Wednesday, February 4, 2026

From: Matthew Works
City: Georgetown
State: KY
Zip: 40324

Comments:

We are opposed to the suggested rate increases as we believe we are already paying too much for sewage as it is. If rates were to increase as planned, we would be paying nearly double for waste water compared to our clean drinking water.

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Wednesday, February 4, 2026

From: Brian Ashley little
City: Georgetown
State: KY
Zip: 40324

Comments:

This company has came in a completely turned out bills upside down! We went from paying roughly \$14. A month to now 74 and they want to increase it again! And for what? We have no choice in this, we can't switch company's and they will continue to increase until we all are going to have to move! We have to do something about this it is unethical and completely unacceptable.

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From: Shelbie Dockery
City: Georgetown
State: KY
Zip: 40324

Comments:

We cannot afford an almost 50% increase. Electric, water, waste is already incredibly high, bluegrass water has stated there have been upgrades to our waste system but nor I or my neighbors have seen anyone from Bluegrass Water out here operating business at all. Its unfair to all of us citizens to be hit with a bill that we did not ask for. We already pay around \$80 per month on Bluegrass water, actual water which ranges now from \$30-60, and dont get us started on our electricity bills. You also need to consider the elderly neighbors who are on a VERY limited income, this will be taking away from food that they need to eat. Our cost of living has skyrocketed but income has not been adjusted. DO NOT INCREASE OUR RATES- WE CANNOT AFFORD THIS!!

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Wednesday, February 4, 2026

From: Karen
City: Elizabethtown
State: KY
Zip: 42701

Comments:
To Whom it May Concern,

Please stop the gross injustice that CSWR and Bluegrass Water is trying to impose in the form of rate increases in the Commonwealth of KY. I pay \$22 for water monthly that comes from Hardin Co 2 and BG water wants \$114 for sewer. I am not the only one retired and on a fixed income in this neighborhood (Airview Estates). \$114 would be more than any other utility I have, more than my home owners insurance, car insurance or monthly taxes on my property. I have lived here almost 25 years and never in my life did I think it would come to this. Its highway robbery. Please, please stop these greedy individuals from taking any more from us.

Thank you for your time in this matter.
Karen Ramsey

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Wednesday, February 4, 2026

From: Melissa Cummings
City: Georgetown
State: Kentucky
Zip: 40324

Comments:

Bluegrass Water Utility took over Deleplain Disposal a few years ago. Our monthly bill went from \$12.50 to \$123.00 dollars. After a public review, they reduced it to \$77.77. We currently pay that amount. Now, they are wanting to raise it, yet again, to \$114.00. Keep in mind, this is ONLY for sewer. We still pay a trash and water bill separately. So we pay around \$40 a month for trash and around \$80 a month for water. This is ridiculous. Please intervene and stop this madness. People cannot continue with such price gouging. This along with taxes and inflation are killing us. We live in the Moonlake subdivision, family of 2. I feel sorry for big families.

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Wednesday, February 4, 2026

From: Austin Zirbes
City: Georgetown
State: KY
Zip: 40324

Comments:

Our household along with very much everyone around us finds this price increase proposal criminal, same as the first one that did go through. We moved into our home paying \$12.50. A year or 2 later with very little notice started receiving a \$77.77 bill. now they want to raise it another almost \$60!? All while they've caused major issues within the county and our homes don't even utilize the sewage as we're hooked into a septic tank! Just another criminal company trying to take advantage of whoever they can. I appreciate our county trying to fight this for us and the community is behind it.

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From: Billy Wiggins
City: Georgetown
State: KY
Zip: 40324

Comments:

The rate increases are unheard of, I live in Moonlake, many residents are on fixed incomes. This increase will hurt them financially. Are their comparisons with other treatment plants? This amount is higher than anyone is paying in several surrounding counties.

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